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**FILED**

Date 6/17/15 By

*Susan Saylor*

7  
8 **BEFORE THE**  
9 **STRUCTURAL PEST CONTROL BOARD**  
10 **DEPARTMENT OF CONSUMER AFFAIRS**  
11 **STATE OF CALIFORNIA**

12 In the Matter of the First Amended Accusation  
13 Against:

Case No. 2014-58

14 **REAL ESTATE TERMITE; ULYSSES**  
15 **TERRONES and SAVIER TERRONES,**  
16 **PARTNERS**  
17 **2537 W. Beverly Blvd., Suite 203**  
18 **Montebello, CA 90640**  
19 **Company Registration Certificate No. PR**  
20 **6359**

**FIRST AMENDED ACCUSATION**

21 **ANGELO TERRONES**  
22 **2537 W. Beverly Blvd., Suite 204**  
23 **Montebello, CA 90640**  
24 **Operator's License No. OPR 12060**  
25 **Field Representative License No. FR 39379**

26 **ROMEO V. TERRONES**  
27 **2537 W. Beverly Blvd., Suite 203**  
28 **Montebello, CA 90640**  
**Field Representative License No. FR 45244**

and

29 **FIDEL ESPINOZA**  
30 **1315 Kinbrae Avenue**  
31 **Hacienda Heights, CA 91745**  
32 **Operator's License No. OPR 12439**

Respondents.

1 Complainant alleges:

2 **PARTIES**

3 1. Susan Saylor (Complainant) brings this First Amended Accusation solely in her  
4 official capacity as the Registrar/Executive Officer of the Structural Pest Control Board,  
5 Department of Consumer Affairs.

6 2. On or about August 16, 2011, the Structural Pest Control Board issued Company  
7 Registration Certificate Number PR 6359 to Real Estate Termite; Ulysses Terrones and Xavier  
8 Terrones, Partners (Respondent Real Estate Termite). The Company Registration Certificate was  
9 in full force and effect at all times relevant to the charges brought herein.

10 3. On or about July 9, 2010, the Structural Pest Control Board issued Operator's License  
11 Number OPR 12060 to Angelo Terrones (Respondent Angelo Terrones). The Operator's License  
12 was in full force and effect at all times relevant to the charges brought herein and will expire on  
13 June 30, 2016, unless renewed.

14 4. On or about November 18, 2005, the Structural Pest Control Board issued Field  
15 Representative License Number FR 39379 to Respondent Angelo Terrones. The Field  
16 Representative License was in full force and effect at all time relevant to the charges brought  
17 herein and expired on June 30, 2014.

18 5. On or about February 26, 2010, the Structural Pest Control Board issued Field  
19 Representative License Number FR 45244 to Romeo V. Terrones (Respondent Romeo Terrones).  
20 The Field Representative License was in full force and effect at all times relevant to the charges  
21 brought herein and will expire on June 30, 2015, unless renewed.

22 6. On or about November 2, 2012, the Structural Pest Control Board issued Operator's  
23 License Number OPR 12439 to Fidel Espinoza (Respondent Espinoza). The Operator's License  
24 was in full force and effect at all times relevant to the charges brought herein and will expire on  
25 June 30, 2018, unless renewed.

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8. Section 118, subdivision (b), of the Code provides that the suspension/expiration/surrender/cancellation of a license shall not deprive the Board/Registrar/Director of jurisdiction to proceed with a disciplinary action during the period within which the license may be renewed, restored, reissued or reinstated.

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1 license or registration revoked or suspended at the time of the application as the result of  
2 disciplinary action pursuant to this chapter.

3 (c) Each registered company shall designate an individual or individuals who hold an  
4 operator's license to act as its qualifying manager or managers. The qualifying manager or  
5 managers must be licensed in each branch of pest control in which the company engages in  
6 business. The designated qualifying manager or managers shall supervise the daily business of the  
7 company and shall be available to supervise and assist all employees of the company, in  
8 accordance with regulations which the board may establish."

9 10. Section 8620 of the Business and Professions Code (Code) provides, in pertinent part,  
10 that the Board may suspend or revoke a license when it finds that the holder, while a licensee or  
11 applicant, has committed any acts or omissions constituting cause for disciplinary action or in lieu  
12 of a suspension may assess a civil penalty.

13 11. Section 8625 of the Code states:

14 "The lapsing or suspension of a license or company registration by operation of law or by  
15 order or decision of the board or a court of law, or the voluntary surrender of a license or company  
16 registration shall not deprive the board of jurisdiction to proceed with any investigation of or  
17 action or disciplinary proceeding against such licensee or company, or to render a decision  
18 suspending or revoking such license or registration."

19 12. Section 8516 of the Code states:

20 "(a) This section, and Section 8519, apply only to wood destroying pests or organisms.

21 (b) No registered company or licensee shall commence work on a contract, or sign, issue, or  
22 deliver any documents expressing an opinion or statement relating to the absence or presence of  
23 wood destroying pests or organisms until an inspection has been made by a licensed Branch 3  
24 field representative or operator. The address of each property inspected or upon which work is  
25 completed shall be reported on a form prescribed by the board and shall be filed with the board no  
26 later than 10 business days after the commencement of an inspection or upon completed work.

27 Every property inspected pursuant to this subdivision or Section 8518 shall be assessed a  
28 filing fee pursuant to Section 8674.

1 Failure of a registered company to report and file with the board the address of any property  
2 inspected or work completed pursuant to Section 8518 or this section is grounds for disciplinary  
3 action and shall subject the registered company to a fine of not more than two thousand five  
4 hundred dollars (\$2,500).

5 A written inspection report conforming to this section and a form approved by the board  
6 shall be prepared and delivered to the person requesting the inspection or to the person's  
7 designated agent within 10 business days of the inspection, except that an inspection report  
8 prepared for use by an attorney for litigation purposes is not required to be reported to the board.  
9 The report shall be delivered before work is commenced on any property. The registered company  
10 shall retain for three years all original inspection reports, field notes, and activity forms."

11 13. Section 8518 of the Code states:

12 "When a registered company completes work under a contract, it shall prepare, on a form  
13 prescribed by the board, a notice of work completed and not completed, and shall furnish that  
14 notice to the owner of the property or the owner's agent within 10 working days after completing  
15 the work. The notice shall include a statement of the cost of the completed work and estimated  
16 cost of work not completed.

17 The address of each property inspected or upon which work was completed shall be  
18 reported on a form prescribed by the board and shall be filed with the board no later than 10  
19 working days after completed work.

20 Every property upon which work is completed shall be assessed a filing fee pursuant to  
21 Section 8674.

22 Failure of a registered company to report and file with the board the address of any property  
23 upon which work was completed pursuant to subdivision (b) of Section 8516 or Section 8518 is  
24 grounds for disciplinary action and shall subject the registered company to a fine of not more than  
25 two thousand five hundred dollars (\$2,500).

26 The registered company shall retain for three years all original notices of work completed,  
27 work not completed, and activity forms.  
28

1 Notices of work completed and not completed shall be made available for inspection and  
2 reproduction to the executive officer of the board or his or her duly authorized representative  
3 during business hours. Original notices of work completed or not completed or copies thereof  
4 shall be submitted to the board upon request within two business days.”

5 14. Section 8550 of the Code states:

6 “(a) It is unlawful for any individual to engage or offer to engage in the business or practice  
7 of structural pest control, as defined in Section 8505, unless he or she is licensed under this  
8 chapter.

9 (b) Notwithstanding subdivision (a), an unlicensed individual may solicit pest control work  
10 on behalf of a structural pest control company only if the company is registered pursuant to this  
11 chapter, and the unlicensed individual does not perform or offer to perform any act for which an  
12 operator, field representative, or applicator license is required pursuant to this chapter. As used in  
13 this subdivision, to "solicit pest control work" means to introduce consumers to a registered  
14 company and the services it provides, to distribute advertising literature, and to set appointments  
15 on behalf of a licensed operator or field representative.

16 (c) It is unlawful for an unlicensed individual, soliciting pest control work on behalf of a  
17 registered structural pest control company pursuant to subdivision (b), to perform or offer to  
18 perform any act for which an operator, field representative, or applicator license is required,  
19 including, but not limited to, performing or offering pest control evaluations or inspections, pest  
20 identification, making any claims of pest control safety or pest control efficacy, or to offer price  
21 quotes other than what is provided and printed on the company advertising or literature, or both.

22 (d) It is also unlawful for any unlicensed individual to offer any opinion, or to make any  
23 recommendations, concerning the need for structural pest control work in general, or in  
24 connection with a particular structure.

25 (e) It is unlawful for any firm, sole proprietorship, partnership, corporation, association, or  
26 other organization or combination thereof to engage or offer to engage in the practice of structural  
27 pest control, unless registered in accordance with Article 6 (commencing with Section 8610).”

28 15. Section 8624 states:

1        "If the board suspends or revokes an operator's license and one or more branch offices are  
2 registered under the name of the operator, the suspension or revocation may be applied to each  
3 branch office.

4        If the operator is the qualifying manager, a partner, responsible officer, or owner of a  
5 registered structural pest control company, the suspension or revocation may be applied to the  
6 company registration.

7        The performance by any partnership, corporation, firm, association, or registered company  
8 of any act or omission constituting a cause for disciplinary action, likewise constitutes a cause for  
9 disciplinary action against any licensee who, at the time the act or omission occurred, was the  
10 qualifying manager, a partner, responsible officer, or owner of the partnership, corporation, firm,  
11 association, or registered company whether or not he or she had knowledge of, or participated in,  
12 the prohibited act or omission."

13        16. Section 8571 states:

14        "If the licensed operator who is designated as the qualifying manager for a registered  
15 company ceases for any reason whatsoever to be connected with the company, the company shall  
16 notify the registrar in writing within 10 days from such cessation. If the notice is given the  
17 registration shall remain in force for a reasonable length of time, to be determined by rules of the  
18 board, during which period the company must submit to the registrar in writing the name of  
19 another qualified, or to be qualified, qualifying manager to replace the qualifying manager who  
20 has ceased to be connected with it, and who shall qualify as such within the time allowed by rules  
21 and regulations of the board.

22        If the company fails to notify the registrar within the 10-day period, or fails to replace with a  
23 qualifying manager within the period fixed by the regulations of the board, at the end of the period  
24 the registration shall be ipso facto suspended. The registration shall be reinstated upon the filing  
25 of an affidavit, executed by a representative of the company, and filed with the registrar, to the  
26 effect that the qualifying manager who ceased to be connected with the company has been  
27 replaced by another operator who is authorized by this chapter to act in such capacity, and that  
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1 such operator has not had his or her license suspended or revoked or that he or she has not been  
2 connected with a company which has had its registration suspended or revoked.”

3 17. Section 8641 of the Code states:

4 “Failure to comply with the provisions of this chapter, or any rule or regulation adopted by  
5 the board, or the furnishing of a report of inspection without the making of a bona fide inspection  
6 of the premises for wood-destroying pests or organisms, or furnishing a notice of work completed  
7 prior to the completion of the work specified in the contract, is a ground for disciplinary action.”

8 18. Section 8642 of the Code states that “[t]he commission of any grossly negligent or  
9 fraudulent act by the licensee as a pest control operator, field representative, or applicator or by a  
10 registered company is a ground for disciplinary action.”

11 19. Section 8636 of the Code states:

12 “Disregard and violation of the buildings laws of the state, or of any of its political  
13 subdivisions, or of the safety laws, labor laws, health laws, or compensation insurance laws of the  
14 state relating to the practice of structural pest control is a ground for disciplinary action.”

15 20. Section 8638 of the Code states:

16 “Failure on the part of a registered company to complete any operation or construction  
17 repairs for the price stated in the contract for such operation or construction repairs or in any  
18 modification of such contract is a ground for disciplinary action.”

## 19 20 **REGULATORY PROVISIONS**

21 21. California Code of Regulations, Title 16, section 1918 states:

22 “‘Supervise’ as used in Business and Professions Code Sections 8506.2, 8610 and 8611  
23 means the oversight, direction, control, and inspection of the daily business of the company and  
24 its employees, and the availability to observe, assist, and instruct company employees, as needed  
25 to secure full compliance with all laws and regulations governing structural pest control.  
26 In cases of ownership of more than one registered company by the same sole owner, corporation  
27 or partnership where the qualifying manager or managers cannot supervise each registered  
28 company because of the location of the companies, the qualifying manager or managers may

1 designate an individual or individuals licensed as an operator or as a field representative in the  
2 branch or branches of business being conducted to supervise the company. This designated  
3 supervisor or supervisors must be under the direct supervision of the qualifying manager or  
4 managers. Any such designation of supervisors does not relieve the qualifying manager or  
5 managers of responsibility to supervise as required in sections 8506.2 and 8610.”

6 22. California Code of Regulations, Title 16, section 1937.14 states:

7 “All work completed by licensees or registered companies shall be done within the specific  
8 requirements of any plans or specifications and shall meet accepted trade standards for good and  
9 workmanlike construction in any material respect, and shall comply with provisions of Section  
10 2516(c)(1), (2), (4) and (6) of Title 24, California Code of Regulations.”

11 23. California Code of Regulations, Title 16, section 1996.3 states:

12 “(a) The address of each property inspected and/or upon which work was completed shall  
13 be reported on a form prescribed by the Board and designated as the WDO Inspection and  
14 Completion Activity Report Form (see Form No. 43M-52 Rev. 5/09) at the end of this section.  
15 This form shall be prepared by each registered company and shall comply with all of the  
16 requirements pursuant to Section 8516(b), and 8518.

17 (b) The form shall contain the following information for each property inspected and/or  
18 upon which work was completed.

19 (1) Company Name

20 (2) Company registration number

21 (3) Branch office registration number (when a branch office issues an inspection report or  
22 notice of work completed

23 (4) Date of Activity

24 (5) Address of property inspected or upon which work was completed, including zip code

25 (6) Activity Code

26 (7) License number of licensee performing the inspection

27 (c) Failure of a registered company to report and file with the Board the address of any  
28 property inspected or upon which work was completed pursuant to Section 8516(b) or 8518 are

1 grounds for disciplinary action and subject to a fine of not more than two thousand five hundred  
2 dollars (\$ 2,500).”

### 3 4 **COST RECOVERY**

5 24. Section 125.3 of the Code states, in pertinent part, that a Board may request the  
6 administrative law judge to direct a licentiate found to have committed a violation or violations of  
7 the licensing act to pay a sum not to exceed the reasonable costs of the investigation and  
8 enforcement of the case.

9 25. Government Code section 11519(d) states, in pertinent part, that specified terms of  
10 probation may include an order of restitution. Where restitution is ordered and paid pursuant to  
11 the provisions of this subdivision, the amount paid shall be credited to any subsequent judgment  
12 in a civil action.

### 13 14 **BACKGROUND FACTS**

15 26. On or around March 28, 2013, Respondent Romeo Terrones performed a complete,  
16 separated Inspection Report (Report) for a property located at 4417 8<sup>th</sup> Avenue, Los Angeles, CA  
17 90043 (property). The Report contained several findings relating to wood destroying organism  
18 (WDO) infestation and damage at various parts of the property including the following:

- 19 • Drywood termite infestation in vent casing, studs, brace, and bottom plate;
- 20 • Drywood termite infestation at brace, joist, stud, roof sheathing and attic casing;
- 21 • Drywood termite infestation found at mail slot behind the front door entry;
- 22 • Drywood termite damage found at vent casing, studs, brace and bottom plate;
- 23 • Drywood termite damage found at brace, joist, stud, roof sheathing and attic casing;
- 24 • Subterranean termite infestation found;
- 25 • Subterranean termite damage found at cripple wall, joist and floorboards.

26 27. The Report recommended fumigation and repair/replacement of damaged wood  
27 members, where necessary.

1        28. On or around April 11, 2013, Respondent Real Estate Termite issued a Standard  
2 Notice of Work Completed and Not Completed (completion notice) on the property.

3        29. The completion notice issued on April 11, 2013 certified that all work identified  
4 above had been completed, for a total cost of \$2,435.00, however, fumigation did not actually  
5 start until April 12, 2013, one day later.

6        30. Less than two years later, on or around January 25, 2015, consumer K.S.<sup>1</sup> entered into  
7 an agreement for the purchase of the property.<sup>2</sup>

8        31. On or around February 4, 2015, prior to the close of escrow, Safeguard Building  
9 Analysts, Inc. completed a property inspection report of the property and identified "wood  
10 framing damage/deteriorated from possible wood destroying insects."

11       32. Prior to the close of escrow, K.S.'s realtor contacted Respondent Real Estate to  
12 request further inspection regarding the WDO infestation and wood damage to the property.  
13 Respondent Real Estate agreed.

14       33. On or around March 3, 2015, escrow closed on the property and K.S. became the  
15 owner.

16       34. On or around March 4, 2015 and March 12, 2015, Respondent Real Estate performed  
17 WDO inspections<sup>3</sup>.

18       35. Respondent's inspection report contained one (1) finding and recommendation  
19 stating in pertinent part, 'dry-rot wood members found at the beam with recommendations to open  
20 closed access to replace, repair, reinforce dry-rot wood members, or to open access, remove all  
21 wood debris and replace with concrete.'

22       36. On or around April 20, 2015 with K.S.'s authorization, Respondent Real Estate  
23 commenced repair on the property based on its recommendation and finding, however,  
24

25       <sup>1</sup> Initials are used to protect confidentiality.

26       <sup>2</sup> The property sellers incorporated by addendum terms and conditions that "Sellers will not complete a  
27 termite report nor do any repairs, to which K.S. agreed. However, at the time, Respondents 4/12/13 fumigation of the  
28 property was still valid pursuant to a two-year warranty issued and was valid at the time the K.S. filed a complaint in  
this matter on or around March 17, 2015.

<sup>3</sup> Neither the March 4, 2015 or the March 12, 2015 inspection reports were timely filed with the Board.

1 Respondent failed to obtain the necessary permits from the City of Los Angeles Dept. of Building  
2 and Safety prior to starting the work.<sup>4</sup>

3 37. Due to concerns with substandard repair work, K.S. requested that Respondent Real  
4 Estate cease working. On or around May 4, 2015, Respondents signed a Cease & Desist Order,  
5 thus ending their work on the property.

6 38. On or around May 12, 2015, K.S. produced a bid from California Foundation Works,  
7 Inc., a foundation contractor, indicating that "upon physical inspection of the exposed front porch  
8 and cripple wall area, it was evident that major termite and wood destroying insects have  
9 decimated wood structures of the front porch and front foundation cripple wall. This termite  
10 damage has led to floor substructure sinking."

11 39. The estimate to correct and repair the work was \$33,840.00.

12 40. By coincidence, California Foundation Works, Inc. performed an inspection of the  
13 same property two (2) years prior and identified the same WDO damage, which was never  
14 resolved.

15 41. Pursuant to the Board Specialist's May 13, 2015 Report of Findings the following  
16 issues were identified pursuant to an inspection of the property:

- 17 • Decay fungi in the sub-area;
- 18 • Evidence of commonly controllable moisture conditions in the sub-area;
- 19 • No inspection tags;
- 20 • Sub-standard repair work being performed in the porch and sub-area that was started  
21 on April 20, 2015;
- 22 • Cellulose debris in the sub-area;
- 23 • Evidence of drywood termite infestations and damage;
- 24 • Evidence of subterranean termite infestations and damage;
- 25 • Inaccessible area at the outbuilding (back room) floor.

26 <sup>4</sup> During demolition at the exterior front porch walls, abutments, and substructure areas, possible asbestos  
27 materials were uncovered and disturbed creating potential health risks for the homeowner and workers. Respondent  
28 Real Estate failed to notify the appropriate state/local agencies prior to the start of the demolition in violation of  
Health and Safety Code § 19827.5.

1 **FIRST CAUSE FOR DISCIPLINE**

2 (Gross Negligence/Fraudulent Acts)

3 42. Respondents Real Estate Termite, Ulysses Terrones, Savier Terrones, Angelo  
4 Terrones and Fidel Espinoza are subject to disciplinary action under section 8642, in that  
5 Respondents committed acts constituting gross negligence. Complainant incorporates by  
6 reference paragraphs 26 – 41 and all subparagraphs as if fully set forth herein.  
7

8 **SECOND CAUSE FOR DISCIPLINE**

9 (Unlawfully Furnishing Notice of Work Completed)

10 43. Respondents Real Estate Termite, Ulysses Terrones, Savier Terrones, Angelo  
11 Terrones and Fidel Espinoza are subject to disciplinary action under section 8641, in that  
12 Respondents furnished notice of work completed prior to completion of the work specified in a  
13 contract. Complainant incorporates by reference paragraphs 26 – 41 and all subparagraphs as if  
14 fully set forth herein.  
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16 **THIRD CAUSE FOR DISCIPLINE**

17 (Failure to Complete Work for Stated Price)

18 44. Respondents Real Estate Termite, Ulysses Terrones, Savier Terrones, Angelo  
19 Terrones and Fidel Espinoza are subject to disciplinary action under section 8638 in conjunction  
20 with Cal. Code of Regs. Title 16, section 1937.14, in that Respondents failed to complete  
21 construction repairs for the price stated. Complainant incorporates by reference paragraphs 26 –  
22 41 and all subparagraphs as if fully set forth herein.  
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1 **FOURTH CAUSE FOR DISCIPLINE**

2 (Failure to Provide Daily Supervision)

3 45. Respondents Real Estate Termite, Ulysses Terrones, Xavier Terrones, Angelo  
4 Terrones and Fidel Espinoza are subject to disciplinary action under section 8610, subdivision (c)  
5 in conjunction with Cal. Code of Regs. Title 16, section 1918, in that Respondents failed to  
6 supervise the daily business of the company and remain available to supervise and assist all  
7 employees in accordance with established rules and regulations. Complainant incorporates by  
8 reference paragraphs 26 – 41 and all subparagraphs as if fully set forth herein.

9  
10 **FIFTH CAUSE FOR DISCIPLINE**

11 (Failure to Report WDO Activities)

12 46. Respondents Real Estate Termite, Ulysses Terrones, Xavier Terrones, Angelo  
13 Terrones and Fidel Espinoza are subject to disciplinary action under 8516, subdivision (b) and  
14 8518 in conjunction with Cal. Code of Regs. Title 16, section 1996.3 in that Respondents failed to  
15 report WDO activities no later than 10 days after the commencement of an inspection or upon  
16 completion of the work. Complainant incorporates by reference paragraphs 30 – 35 and all  
17 subparagraphs as if fully set forth herein.

18  
19 **SIXTH CAUSE FOR DISCIPLINE**

20 (Violation of State Building Laws)

21 47. Respondents Real Estate Termite, Ulysses Terrones, Xavier Terrones, Angelo  
22 Terrones and Fidel Espinoza are subject to disciplinary action under 8636 in that Respondents  
23 disregarded buildings laws of the state. Complainant incorporates by reference paragraphs 30 –  
24 37 and all subparagraphs as if fully set forth herein.

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1 consideration given for the time needed for re-examination, the activities purportedly undertaken  
2 could not have been performed in less than 17 hours.

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4 **NINTH CAUSE FOR DISCIPLINE**

5 (Unlicensed Activity)

6 50. Respondent Real Estate Termite is subject to disciplinary action under sections 8610,  
7 subdivision (c), 8639, 8641, and 8550, subdivision (e), in conjunction with Cal. Code of Regs.  
8 Title 16, section 1918 in that between May 8, 2013 and May 15, 2013, Respondent Real Estate  
9 Termite engaged in the practice of structural pest control without proper licensure in place by  
10 continuing to work without a qualifying manager in place and while the company registration was  
11 suspended due to their failure to designate a qualifying manager.

12  
13 **TENTH CAUSE FOR DISCIPLINE**

14 (Failure to Notify Board of Disassociation with Ten Days)

15 51. Respondent Real Estate Termite is subject to disciplinary action under section 8641  
16 for failure to comply with section 8571 in that Respondent Real Estate Termite failed to notify the  
17 Board within ten days of the cessation of its qualifying manager (QM). The QM (Respondent  
18 Espinoza) filed a notice of disassociation on April 23, 2013 and Respondent Real Estate Termite  
19 never notified the Board as required.

20  
21 **ELEVENTH CAUSE FOR DISCIPLINE**

22 (Failure to Report WDO Activities)

23 52. Respondents Real Estate Termite, Romeo Terrones, and Espinoza are subject to  
24 disciplinary action under 8516, subdivision (b) and 8518 in conjunction with Cal. Code of Regs.  
25 Title 16, section 1996.3 in that between January 1, 2013 and March 28, 2013, they failed to report  
26 210 WDO activities to the Board within ten days after commencement of the inspection or  
27 completion of work.

**PRAYER**

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Structural Pest Control Board issue a decision:

1. Revoking or suspending Company Registration Certificate Number PR 6359, issued to Real Estate Termite; Ulysses Terrones and Xavier Terrones, Partners;

2. Prohibiting Ulysses Terrones and Xavier Terrones from serving as an officer, director, associate, partner, qualifying manager or responsible managing employee of any registered company during the period that discipline is imposed on Company Registration Certificate Number PR 6359, issued to Real Estate Termite; Ulysses Terrones and Xavier Terrones, Partners;

3. Revoking or suspending Operator License Number OPR 12060 and Field Representative License Number FR 39379, issued to Angelo Terrones;

4. Prohibiting Angelo Terrones from serving as an officer, director, associate, partner, qualifying manager or responsible managing employee of any registered company during the period that discipline is imposed on Operator License No. OPR 12060 and Field Representative License No. FR 39379, issued to Angelo Terrones;

5. Revoking or suspending Field Representative License Number FR 45244, issued to Romeo V. Terrones;

6. Prohibiting Romeo V. Terrones from serving as an officer, director, associate, partner, qualifying manager or responsible managing employee of any registered company during the period that discipline is imposed on Field Representative License No. FR 45244, issued to Romeo V. Terrones;

7. Revoking or suspending Operator's License Number OPR 12439, issued to Fidel Espinoza;

8. Prohibiting Fidel Espinoza from serving as an officer, director, associate, partner, qualifying manager or responsible managing employee of any registered company during the period that discipline is imposed on Operator License No. OPR 12439, issued to Fidel Espinoza;

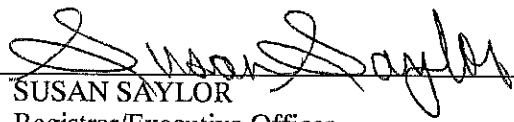
9. Ordering Ulysses Terrones and Xavier Terrones, Angelo Terrones, Romeo V. Terrones and Fidel Espinoza to pay the Structural Pest Control Board the reasonable costs of the

1 investigation and enforcement of this case, pursuant to Business and Professions Code section  
2 125.3;

3 10. Ordering Ulysses Terrones and Xavier Terrones, Angelo Terrones, Romeo V.  
4 Terrones and Fidel Espinoza to pay restitution pursuant to Government Code section 11519(d);

5 11. Taking such other and further action as deemed necessary and proper.

6  
7 DATED: 6/17/15

  
SUSAN SAYLOR  
Registrar/Executive Officer  
Structural Pest Control Board  
Department of Consumer Affairs  
State of California  
Complainant

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